JOB ANALYSIS WORKSHEET FLINT ELECTRIC MEMBERSHIP CORPORATION P. O. BOX 308, 3 SOUTH MACON STREET REYNOLDS, GEORGIA 31076

| JOB POSTING | EXTERNAL POSTING (Individuals meeting the following requirements are eligible to apply.) |
|----------------------|---|
| JOB TITLE | SYSTEM ADMINISTRATOR I - IV |
| JOB LOCATION | FLINT EMC HEADQUARTERS; 3 SOUTH MACON ST., REYNOLDS, GA 31076 |
| JOB CLASSIFICATION | INSIDE JOB; EXEMPT |
| SUPERVISOR | MANAGER OF TECHNOLOGY INFRASTRUCTURE |
| LAST DATE REVIEWED | DECEMBER 2024 |
| JOB SUMMARY | The System Administrator is responsible for effective provisioning, installation/configuration, operation, and |
| JOB SUMMART | maintenance of systems hardware and software and related infrastructure. This individual participates in technical research and development to enable continuing innovation within the infrastructure. This individual ensures that system hardware, operating systems, and related procedures adhere to organizational values. Work closely with all members of the department to participate in cross-training opportunities. Perform all duties of the position as required. |
| EDUCATION / TRAINING | Required: |
| | High school education or equivalent |
| | Associates degree in Computer Information Systems or related field; <u>PLUS</u> four (4) years' current experience in IT Administration <u>OR</u> |
| | Bachelor of Science in Computer Information Systems from an accredited four-year institution; PLUS 2 years' current experience in IT Administration |
| | Preferred: |
| | Technology related experience with an electric utility |
| | COMP TIA+ certifications COENT or COENT and Sections |
| | CCENT or CCNA certifications VCP certification |
| | Experience in corporate helpdesk administration |
| | Experience in utility specific consumer information systems (SEDC, NISC, ATS) |
| | Experience in virtual server and virtual desktop environments |
| | Experience in datacenter backup and disaster recovery operations |
| | Experience in programmatic languages |
| KNOWLEDGE / | Required: |
| INTERPERSONAL SKILLS | Strong knowledge of current Microsoft Operating Systems, Microsoft Office Productivity Suite, and |
| | Microsoft Office 365 |
| | Strong knowledge of Windows Server 2012/2016/2019/2022 and the roles associated with each Knowledge of CSVi and Mivers platforms of virtualization. |
| | Knowledge of ESXi and VMware platforms of virtualization Knowledge of SANS storage provisioning and principles |
| | Knowledge of database principles, query development, and reporting capabilities |
| | Strong knowledge of system testing best practices and methodologies |
| | Strong knowledge of hardware and software installation, troubleshooting skills, and end node issue resolution |
| | Ability to diagnose problems over the phone or through remote computer control |
| | Ability to collaborate with a wide variety of personalities and skill sets |
| | Ability to improve the quality of IT processes, services and products |
| | Ability to operate effectively, efficiently and professionally under pressure Ability to self-start and take initiative to improve technology systems. |
| | Ability to self-start and take initiative to improve technology systems Strong organizational abilities and customer service skills |
| | Ability to communicate, orally and written, in a professional manner with exceptional phone |
| | etiquette |
| | Positive attitude and willingness to be a team player in support of exceptional internal and external customer service |
| | Preferred: |
| | Knowledge of Pure Storage Platform |
| | Knowledge of DarkTrace administration/monitoring |
| | Knowledge of CrowdStrike deployment/administration |

| | Knowledge of Linux operating systems administration |
|------------------|--|
| | Knowledge of Windows Power Shell scripting |
| | Knowledge of Oracle/SQL administration |
| | Project management skills |
| WORKING HOURS | 8:00 a.m. to 5:00 p.m., Monday through Friday, with one hour for lunch. (Working hours are subject to modification to adequately support end users.) |
| | Must be able to serve on-call, accept after-hours calls by phone and work after-hours in emergency situations |
| OTHER | Must have and maintain a valid driver's license with a verifiable safe driving record (MVR required) |
| APPLYING FOR JOB | Qualified external applicants may print an application from our website, www.flintenergies.com, or pick up an application from our offices at 98 Carl Vinson Parkway, Warner Robins, GA or 3 South Macon Street, Reynolds, GA. The deadline for external applications is 5:00 p.m., Friday, December 20, 2024. Applications may be dropped off at the locations listed above or emailed to hr@flintemc.com. |
| | Contacts: Kathy Parrish 478-847-5143, or Chelsea Payne 478-218-5582. |

FLINT EMC IS AN EOE/AA: MINORITES / FEMALES / VETERANS / DISABLED DRUG FREE / SMOKE FREE WORKPLACE

POSTED 12/5/2024

PHYSICAL DEMANDS FOR ESSENTIAL FUNCTIONS SYSTEM ADMINISTRATOR I-IV

| ALERTNESS & | Must be able to concentrate on several things at one time. Be alert to give and exchange information. |
|---------------------------|---|
| CONCENTRATION | |
| ABILITY TO DEAL WITH | Must be able to work under pressure in case of emergencies, handle tense situations, resolve complaints, |
| STRESS | and control anger and attitude. |
| VISION | Far Visual Acuity - As necessary to drive. |
| | Near Visual Acuity - Must be able to see computer screen, keyboard, small computer screws, and read all |
| | types of paperwork, including small figures and diagrams. |
| | Peripheral Vision - As necessary to drive. |
| | Color Vision - For recognizing appropriate forms and color coded wires. |
| | Depth Perception - As necessary for driving and working inside computer. |
| | Night Vision - As necessary for driving. |
| HEARING | (Normal Tones) Hears and comprehends spoken conversation over telephone and in person. |
| SPEECH | Speaks loudly and clearly enough to be accurately understood. Voice must be pleasant, tactful and |
| | professional. |
| SITTING / STANDING | Sits a maximum of 2 hours at a time, up to a total of 8 hours per day. Can stand up as needed. Stands less |
| | than 4 hours total per day. |
| WORKER MOBILITY / WALKING | Can change positions at will. Walking is minimal amount up to 300 feet. |
| LIFTING / CARRYING | Frequently lifts computers, monitors, printers, and paper. Seldom anything over 50 pounds. |
| PUSHING / PULLING | Required to change out computers, monitors and printers. |
| BENDING | Bends from neck for talking on telephone. Bends from waist to retrieve documents in files and desk drawers. |
| | Loads and unloads computers. |
| REACHING / HANDLING | Wrist, hand, and arm frequently used for operating and repairing computer terminal, calculator, writing, and |
| | installing equipment. |
| TWISTING / CLIMBING / | Twisting is intermittent. Climbing occasionally. Crawling may be required for installing cable. |
| CRAWLING | |
| ENVIRONMENTAL FACTORS | Job is located indoors in a heated/air conditioned building. No noise, light, fumes, or dust hazards present. |
| MACHINES / TOOLS/ | Computer, calculator, copier, paper, pens, pencils, stapler, soldering iron, screwdriver, and wire stripper. |
| EQUIPMENT | |
| SAFETY EQUIPMENT / SAFETY | Grounding straps for computers. Obtains and maintains CPR certification and Defensive Driving certification. |
| LOSS CONTROL PROCEDURES | Follows prescribed safety rules. |
| DRUG TEST / PHYSICAL EXAM | Drug test required for pre-employment and random thereafter. Employment entrance exam required |
| | |

| Requirements are subject to possible modification to reasonably accommodate individuals with disabilities provided it does not pose a direct threat or significant risk to the health and safety of themselves or other employees. | | |
|--|--|--|
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| 3 | | |